

ONE PATIENT ONE PLAN UN PATIENT, UN PLAN

Patient Driven Recovery
Rétablissement guidé par le patient

North Bay Regional
Health Centre  Centre régional
de santé de North Bay

One Patient One Plan

ONIG Education Day

October 23, 2015



**“Nothing about me, without me.”
« Rien sur moi, sans moi »**

MORE TIME  CARE

Outline

- Why a shared care plan?
- Video
- Documentation
- Features of E-doc
- Outcomes
- Lessons Learned
- Questions

Transformational Change

- Recovery - needed a set of tools to make it real day to day
- Include Patient Voice in Care
- Improve Patient Flow - decrease the length of stay
- Inter professional Care - a shared care plan

*We didn't know what it
was going to look like....*



What Outcome Did We Want?

- Patients & family actively involved in care
- Combining clinical & recovery goals
- The right people involved at the right time
- Involvement of community partners



Here is Our Story of the One Patient One Plan Journey

<https://www.youtube.com/watch?v=NGeV9XOBHns>

How Did We Get There?

Process Model

Policy

Integration of RAI-MH

Communication Plan

Electronic Documentation

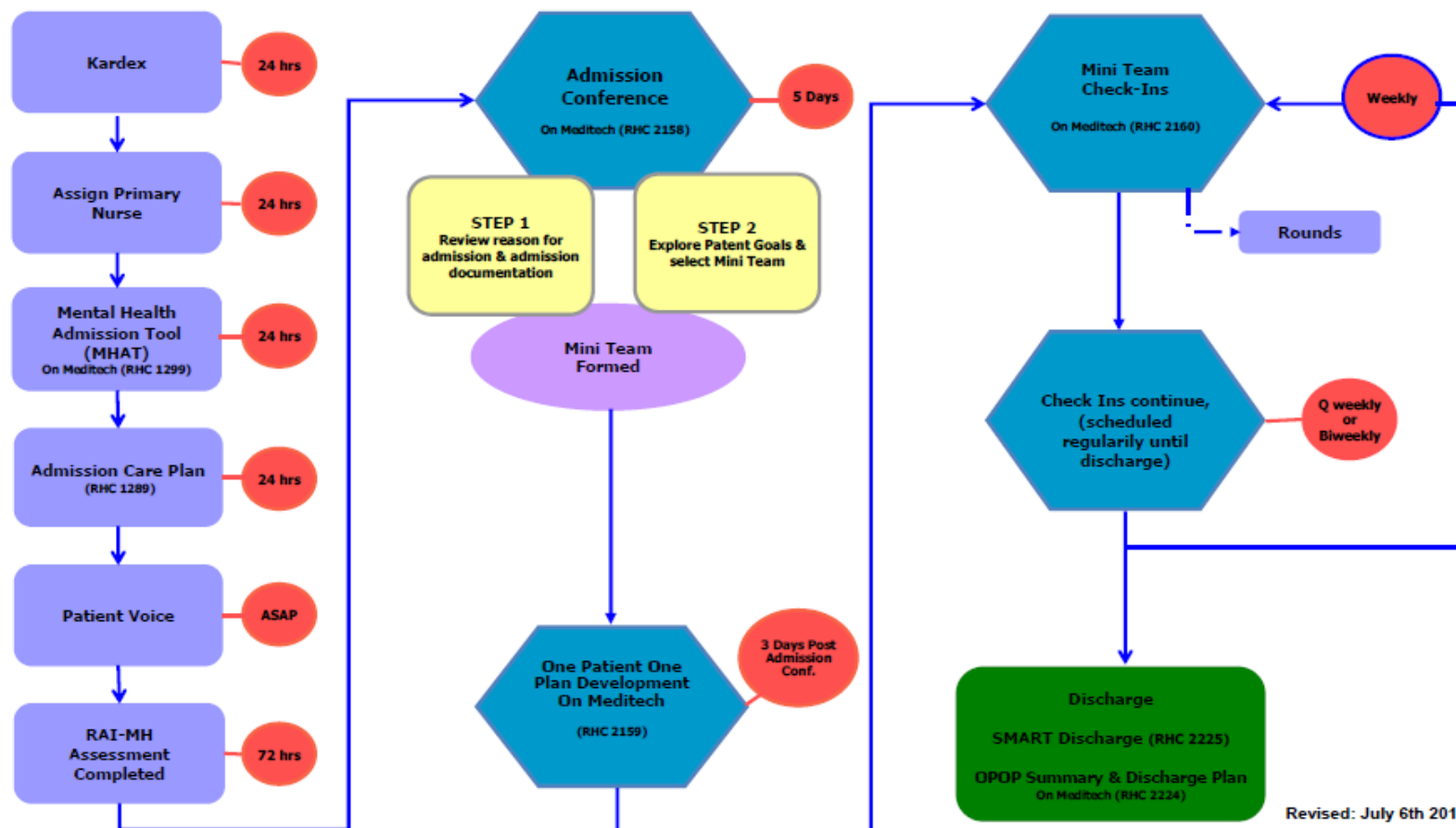
Teaching Materials

Training & Coaching

Process Audits



One Patient One Plan Process Map



North Bay Regional Health Centre

**Inpatient Mental Health
One Patient One Plan Development**

Participants Present (specify names):

- Patient
- SDM:
- Family/Informal Supports:

Formal Community Supports Present:

Mini Team Members (identify name & extension):

- Aboriginal Service:
- Behavioural Therapist:
- Chaplaincy Service:
- Community Treatment Order Clinician:
- Concurrent Disorders Clinician:
- Developmental Service Worker:
- Nurse:
- Occupational Therapist:
- Peer Specialist:
- Physician:
- Psychiatrist:
- Psychology:
- Recreational Therapist:
- Social Worker:
- Transitional Case Manager:
- Vocational Service:
- Other(s):

Patient's Personal Recovery Goal:

Patient's Personal Strengths:

Paper to Electronic

North Bay Regional Health Centre

Inpatient Mental Health
One Patient One Plan Development

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- Transitional Case Manager:
- Vocational Service:
- Other(s):

Patient's Personal Recovery Goal:

Patient's Personal Strengths:

X

OPOP Mini Team Check in

08/10 1600 JL SP000772/11 TEST, DO NOT TOUCH

Participants present (specify names)

Patient: : Bob Tester

SDM: N :

Family Members: : Mr. Tester
Mrs. Tester

Community Partners: : CAMH - Case Worker

Team Members Present :

LYLEJE	LYLE, JENNIFER	:		
CAREYC	CAREY, CAROLYN	:		
HEWITD	HEWITT COLBORNE, D.	:		

Any Member of the Mini Team Can Document



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the **F5**
word

**F5 is not a
bad word!**

Mini Team Check In

NUR,SJE (B/TEST.5.64.MIS/ZZZ/SJH) - LYLE,JENNIFER

Process Interventions ✕

Current Date/Time JL Int: 0✓ of 7

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	Interv's	Now	Interv	Directions	Text	Level	Status	

OPOP Mini Team Check in ✕

08/09 1256 JL HN000033/12 MONSTER,COOKIE

RAI-MH completed /due since last check-in? Was the RAI completed?

If Yes, review CAP's Reports based on previous and current RAI-MH

Changes noted in comparing previous & current RAI-MH CAP's & impression(s) regarding changes

Patient's Personal Recovery Goal: Use F5 to see previous info

Patient's Strengths:

Current Date/Time JL

Int: 0✓ of 14

Add Document Document Change Change Change Patient >More
Interv Interv's Now Level Directions Status Notes

OPOP Mini Team Check in

08/10 1614 JL

SP000772/11 TEST, DO NOT TOUCH

Comments:

Any Change to Mini Team Membership? (If yes, specify new Mini Team below)

In addition to Primary Nurse, Psychiatrist &/or Physician,
the current Mini Team Members Selected are-

Estimated Discharge Date:

Anticipated Discharge Destination:

Date of Next Mini Team Check in:

Copy of Document Provided to- Patient



Patient /Family Copy

Patient: MONSTER, COOKIE
Account #: HN000033/12
Admit Date: 03/12/12
Status: ADM IN
Attending: ADAMS, SUSAN
Age/Sex: 82 M
Unit #: J001384
Location: RMHROSPREY
Room/Bed: OSPO5FOR-1

Participants present (specify names)

Patient: Y :
SDM: Y : Mrs. Monster
Family Members: Y :

Sister - Mary Jane Monster

Community Partners: Y :
Team Members Present : LYLEJE LYLE, JENNIFER : CAREYC CAREY, CAROLYN
: HEWITD HEWITT COLBORNE, D. :
:

RAI-MH completed /due since last check-in? Y Was the RAI completed? Y
If Yes, review CAP's Reports based on previous and current RAI-MH
Changes noted in comparing previous & current RAI-MH CAP's
& impression(s) regarding changes

This quarter the safety cap was not triggered in any domain

Patient's Personal Recovery Goal: Use F5 to see previous info

I want to live in my own apartment by the water with my dog, a labrador
retriever

Patient's Strengths: Kind, considerate, organized, uses lists, effective ability to
budget with limited finances.

Use F5 to see previous info

Mini Goal #1

Find a place to live upon discharge -
Cookie will be purchasing a newspaper adn looking for rental
appartments as well as using the computer in the library to check
for any listings near the water

Reviewed at this Mini Team Check-in? Y Goal #1 Target Date: 15/10/15

Measures of Success (Clinical and/or patient success)

Last thursday an apartment was found and fist and last months deposit
made.

Family/Informal Support/Community Partners/Clinical Team's
perspective of progress & satisfaction with progress

Patient's Perspective of Progress & Satisfaction Progress:

Very happy with accomplishment, states he is very proud because he made the
call and booked a viewing secured the apartment independantly.

Patient Next Steps:

The goal has been achieved - he will begin planning for furnishings

Staff Supportive Actions:

none required for this task

#1 Mini Goal Status - Achieved

Patient & Family Engagement

OPOP Mini Team Check in X

08/10 1600 JL SP000772/11 TEST, DO NOT TOUCH

Participants present (specify names)

Patient: : Bob Tester
SDM: :

Family Members: : Mr. Tester
Mrs. Tester

Community Partners: : CAMH - Case Worker

Team Members Present

: LYLEJE	LYLE, JENNIFER	:	<input type="text"/>	<input type="text"/>
: CAREYC	CAREY, CAROLYN	:	<input type="text"/>	<input type="text"/>
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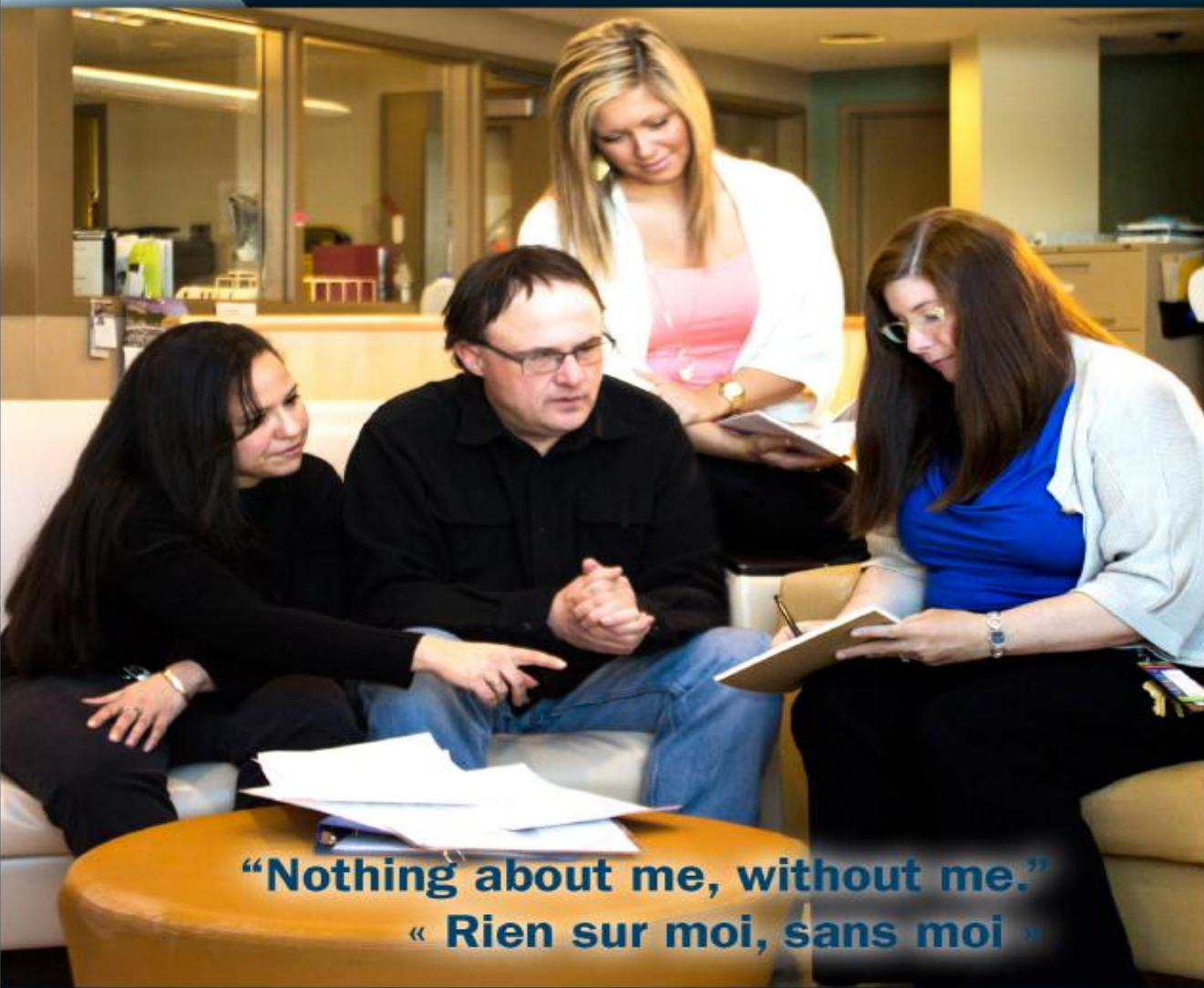


Patient & Family Engagement Report

File	OPOP CHECK IN			Page 1 of 1
RUN DATE: 16/10/15				North Bay Region
RUN TIME: 1424				
RUN USER: CAREYC				
From Date:	Thru Date:			
18/10/12	Patient: BUBBLE,GUM	Unit # :J001302	Account #:	HN
Did Pt Attend: N	Did SDM Attend:N			
1				
18/10/12	Patient: BUBBLE,GUM	Unit # :J001302	Account #:	HN
Did Pt Attend: N	Did SDM Attend:N			
1	2			
18/10/12	Patient: BUBBLE,GUM	Unit # :J001302	Account #:	HN
Did Pt Attend: Y	Did SDM Attend:N			

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Questions?

Contact Information

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